

IT'S ONLY NATURAL WATER PURIFIER / COOLER



IMPORTANT INSTRUCTIONS FOR CARE AND MAINTENANCE

Dear Customer

We would like to thank you for choosing one of our products and congratulate you on what we believe to be a wise choice. These fine products are hand-crafted in Brazil from non-toxic materials of the finest quality and the purification method used is entirely natural and environmentally friendly. It is also one of the most efficient systems currently available in South Africa. If you follow the recommendations set out below, your purifier will give you many years of (water) drinking pleasure. Because of the evaporative properties of terrocotta, the device will also cool your water. You will therefore be able to enjoy pure, cool, spring-fresh water at a very low cost for a long time to come. As an added benefit, we think you will find that the unit adds a touch of elegance to your home or office.

"RUNNING-IN"

Because the urn is made of clay, you can expect your water to taste "earthy", initially. However, once the taste disappears, you will not detect it again. You can quickly get rid of the taste with the aid of **citric acid**, obtainable in the cooking section of most supermarkets. Fill the bottom chamber with water and add **two or three level teaspoons** of the powder. Place the top chamber in a bucket, cover with water and add the same amount of citric acid. Soak both chambers for 24 hours and then rinse thoroughly. Repeat the process, if necessary. Your filter is now ready for use. There may be some residual clay taste, but this will quickly disappear, once you begin using the filter.

INSERTING THE CANDLE

The body of the candle should be installed in the upper chamber. Lie the chamber on its side on a soft cloth or towel and pass the stem of the candle through the hole on the floor, holding the **plastic base, and not the ceramic body**, for support. One neoprene washer should be on the inside and the other on the outside, of the hole. Make sure that the candle is firmly in position, by first making the outside nut finger-tight and then carefully tightening the candle itself, again **using the plastic base for support**. **Please note:** If, until now, you have been using a plastic jug to filter your water, you will notice that ours flows much more slowly. This is because the filter is so fine (1,5 micron); just one of the reasons why independent laboratory tests have shown our purifier to be so efficient.

FLOATS

Floats prevent the lower chamber from overflowing and enable you to fill both chambers. It is advisable to wait for a few days for the candle to be completely saturated, before fitting the float. Simply screw it onto the candle stem, projecting beneath the top chamber. Care should be taken not to knock the float against the wall of the bottom chamber, when removing or replacing the top section.

FRAGILITY

The purifier is relatively sturdy, by ceramic standards, but you should bear in mind that it is made of terracotta and handle, transport and position it accordingly.

POSITIONING THE PURIFIER

The urn should be kept in a well aerated place, away from steam. Ideally, it is best placed in front of an open window, as the airflow tends to enhance the cooling process. However, it should not be positioned in direct sunlight.

CARE OF THE PURIFYING CANDLE

As impurities in the water are trapped in the porcelain outer layer of the candle, the flow of water will become restricted. This is an indication that the candle needs cleaning. The frequency of cleaning will depend on the amount of use and the condition of the water supply. To clean the candle remove it from the purifier and scrub the whole surface with a scouring pad or stiff brush, while holding it under gently running water. Do not use soap or detergents to clean the candle and remember to wash your hands after cleaning. Occasionally, an airlock may occur inside the candle, causing it to flow very slowly or to stop flowing altogether. This can usually be rectified by removing the candle and shaking it vigorously. The activated charcoal inside the candle will eventually become saturated and therefore no longer able to remove unpleasant tastes and odours from the water. This is an indication that the candle needs changing. Each candle should last 4 to 6 months (or 700 litres of water). Replacement candles are readily available from approved *It's Only Natural* dealers.

CARE OF THE PURIFIER

The purifier should be cleaned regularly in order to ensure that it works effectively and remains in a pristine condition. Natural evaporation, taking place through the terracotta, makes the purifier feel cool and at times moist, to the touch. Natural salts in the water (in particular, calcium salts) may precipitate on the outside of the terracotta and can build up over time. In addition, household dust can be attracted to the outer surface, resulting in an unsightly appearance. To prevent this and to guard against mildew, a few drops of **neat** Sunlight Liquid can be applied regularly to the **outside** surface, on a **clean, dry** cloth or sponge. You should not do this before carrying out the "running - in" process. **DO NOT SCRUB THE OUTSIDE WITH A HARD BRUSH OR ABRASIVE SCOURING PAD.**

**FOR FURTHER INFORMATION OR ADVICE
PLEASE CALL OUR
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